



Government of Pakistan
Pakistan Institute of Medical Sciences,
Islamabad.



No.F.1-17/2022-2023/ICD-MCH&CH/Purchase/PIMS-(PF)

Islamabad the:- 07th March, 2023.

Subject:- **MINUTES OF MEETING OF REDRESSAL OF GRIEVANCES AND SETTLEMENT OF DISPUTES COMMITTEE TO DISCUSS THE RESERVATIONS / TECHNICAL DEFICIENCIES. (TENDER SCHEDULE-24 FOR THE PURCHASE OF VENTILATOR FOR NEONATAL) FOR JICA PROJECT, PIMS.**

Background of the Case:-

1. Tender for the Purchase Medical Equipment's, drugs / medicines, surgical disposable items, furniture and General Equipment's included in Project titled "**Extension of Intensive Care Department of Mother and Child Health Center & Children Hospital**" during Financial Year 2022-23 was published and opened on 16-01-2023. At tender serial # 24 (Ventilator for Neonatal). The following firms were participated:-

24-A	Ventilator for Neonatal
i	M/s. Friends Traders
ii	M/s. Mediland Pakistan (Pvt) Ltd
iii	M/s. Eastern Medical Technology Services
iv	M/s. Total Technologies (Pvt) Ltd
v	M/s. Hospicare Care Systems
vi	M/s Cares Worth Pakistan (Pvt) Ltd
24-B	Ventilator for Neonatal (HFO)
I	M/s. Mediland Pakistan (Pvt) Ltd
II	M/s. Total Technologies (Pvt) Ltd
iii	M/s Cares Worth Pakistan (Pvt) Ltd

2. Technical Evaluation Committee was constituted under the chairmanship of Prof. Ayesha Majeed Isani, Head Department of Radiology Department. The Designated Committee submitted the report.
3. M/s Total Technologies (Pvt.) Limited submitted their reservations / technical deficiencies vide letter # TTPL/11798/2023 dated 24-02-2023 their competitor i.e M/s Cares Worth Pakistan (Pvt) Ltd, in Tender Serial # 24(A).
4. After getting the appointment from Chairman GRC meeting was scheduled on 07-03-2023 at 11.30AM.

Proceeding of the GRC Meeting held on 07-03-2023.

A meeting of Redressal of Grievances and Settlement of Disputes Committee was held under the Chairmanship of Prof. Rana Imran Sikander, Head of Anesthesia Department, **held on 07-03-2023 at 10:30 AM, in the Committee Room of Purchase Department.** The following officers attended the meeting:-

1	Prof. Ahmreen Khalid Sheikh, Head of Pathology Department	Member
2	Mrs. Asia Nazir, Chief Nursing Superintendent	Member
3	Prof. Ayesha Isani Majeed, Head of Radiology Department	Chairperson TEC / Co-opted Member
4	Dr. Sadia Riaz, Incharge Neonatology	Co-Opted Member
5	Mr. Hassan Raza, Sub.Engineer EM-CH	Co-Opted Member



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The GRC discussed the reservations submitted by M/s. Total Technologies Pvt Ltd, in the presence of their competitor i.e. M/s. Cares Worth (Pvt) Ltd, Chairperson GRC & end user.

The reservations submitted by M/s. Total Technologies Pvt Ltd, and discussion of the GRC are as under:-

Sr. #	Specifications of tender	Reservations of M/s. Total Technologies.	Remarks of GRC
1	Premature infant & Paeds Ventilator system	The offered model of M/s Cares Worth Pakistan (Pvt) Ltd, do not meet / comply with Peads requirements in their quoted ventilator.	As per satisfaction of end user
2	Patient Range: pre mature infant and Peads	The offered model of M/s Cares Worth Pakistan (Pvt) Ltd, do not meet / comply with Peads requirements in their quoted ventilator.	As per satisfaction of end user
3	Body weight range: 0.3-30kg	Their quoted model do offers the desired range as it is only for neonate and not for peads.	As per satisfaction of end user
4	Tidal volume: 2-300ml or more.	Their quoted model offers a tidal volume of 2-150ml that is a major deviation.	As per satisfaction of end user
5	I-E Ratio : 4:1	The available catalogue does not verify this range, which may please be confirmed.	As per satisfaction of end user
6	Alarm: Apnea AC power Failure High and Low expired minute volume. High and Low Peak Airway Pressure High and Low Breath Rate FiO2 variation. Low and high base line pressure Gas supply source failure Low battery.	Please note that all such features are not verifiable for the available catalogue of the said model which may please be re-verified.	As per satisfaction of end user
7	Humidifier	Please note that the firm did not mention the make/model of the item Humidifier that a major deviation and their offer should be knocked down.	As per satisfaction of end user
8	High flow oxygen therapy	The required feature is not available / verifiable from the catalogue available.	As per satisfaction of end user

Redressal of Grievances and Settlement of Disputes Committee, after detailed discussion made the following decisions:-

- Redressal of Grievances and Settlement of Disputes Committee decided that tendering process of above mentioned ventilators may be stopped till further orders.
- GRC directed to end user i.e. Dr. Sadia Riaz, to get the demonstration from M/s. Cares Worth Pvt Ltd. she may also invite the Biomedical Engineers during the demonstration and submit the report accordingly regarding utility/ usefulness of above mentioned ventilator.

Prof. Ahmreen Khalid Sheikh, Head of Pathology Department / Member	Asia Nazir, Chief Nursing Superintendent/ Member
(Prof. Rana Imran Sikander), Head of Anesthesia Department / Chairman GRC	